

Streamline your order fulfillment process from order entry to package delivery.



end-to-end click to ship

Optimizing the Order Fulfillment Process With The RiteShip Web-based Suite of Software Solutions

Forward thinking businesses, faced with increasing threats from larger competitors, strive to improve their critical business processes with the help of new software tools.

One critical process is order fulfillment: the complete cycle starting with a customer inquiry, through collecting cash and updating all records. For many companies, the current process is inefficient due to needless rekeying of data, ill-conceived workflow practices, time-consuming data retrieval due to a paper-based work process, to cite a few of many that plague management on a daily basis. One major result is that active selling time is as low as 10%, as validated by recent consulting studies.

Product Overview

In literally a case of "one plus one is greater than two," RiteShip combined with the power of UPS OnLine® Tools provide the capabilities to gain a competitive posture.

Users may choose between two versions of RiteShip, according to their situation.

RiteShip – an online order fulfillment solution encompassing user needs end-to-end throughout the entire order process. Integration with popular accounting packages provided through import/export.

RiteShip Enterprise – A complete online fulfillment and business/financial management solution, with all the power of RiteShip plus an integrated accounting package.

UPS OnLine Tools are integrated into the RiteShip software, supplying capabilities for address validation, rates and service selection, time in transit, ship label printing, shipping and tracking all accessible with a simple click.

Implemented together, coupled with process improvements, RiteShip and UPS OnLine Tools eliminate the major obstacles that hinder a company's drive to increase efficiencies and profitability.



RiteShip is efficient - time saving - PDA Compatible Web-based - No servers to manage

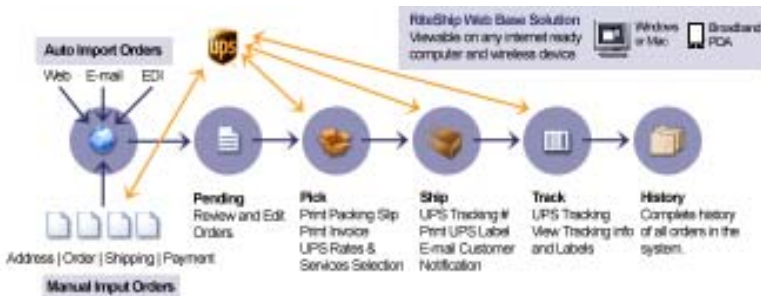


Functions and Features of RiteShip

A significant capability is the means to conduct business anywhere using either a standard Web browser or wireless compatible personal digital assistant (PDA), allowing mobile operation from remote sites. This approach further accelerates response times throughout the order fulfillment process.

RiteShip is designed to be a point of focus for all order-taking activities. It includes a complete online storefront, as well as facilities for taking phone and fax orders. An import module accommodates Electronic data interchange (EDI) and batch transactions.

RiteShip provides a Web services interface, thus allowing rapid integration of order information from virtually any external data source such as third party shopping carts, financial/business management software, accounting packages, or enterprise resource planning (ERP) systems.



The technical features enable a number of benefits:

- Management and salespeople can communicate, gain approvals, and solve problems by supplying time sensitive information and actually process orders when they are away from the office or in the field.
- Warehouse personnel can be very self-sufficient with a wireless PDA and printer. Customer service levels increase dramatically with "one click" complete order history retrieval.
- Inside sales and office personnel become more productive with the simple, logical and user-friendly RiteShip software solution.
- Shipment of orders from multiple locations to multiple destinations with ease.
- RiteShip is certified "UPS Ready" as it is fully integrated with all of the UPS Online Tools.

Furthermore, expensive network servers are not necessary when using RightShip technology. RiteShip provides the widest accessibility possible and enables businesses to save time and money by avoiding costly and complex software installation and IT infrastructure.

Your Next Step

Speak with a RiteShip order fulfillment expert today and improve your business productivity and profitability with a true click to ship solution. There is no greater return on investment available today.

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